Serial No. 09/420,91

NOV 1 3 2003

PROCEDURE - EXAMINING GROUP No.: 3623

Response to Final Office Action Dated 10 November 2003 Reply to Office Action of October 20, 2003 Corres. and Mail

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventors:

Jon A. Ford

Case No.:

Ford 1

Serial No.:

09/420,912

Group Art Unit: 3623

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GROUP 3600

Filing Date: October 20, 1999

Examiner:

Eric T. Shaffer

Title:

Arrangement For Resource and Work-Item Selection

Commissioner For Patents PO Box 1450 Alexandria, VA 22313-1450

SIR:

RESPONSE TO FINAL OFFICE ACTION

In response to the Office Action mailed on October 20, 2003, designated as paper no. 17 in the case, please enter the following remarks in the above-identified application.